

NC Telecommunications Industry Association
Human Resources / Training Committee

Mission: "Provide resources to members on human resources and training issues."

Russell Green, Atlantic, Chairman
Ralph Cooke, Yadkin Valley
Kim Garner, Randolph TMC, Secretary
Richard Garner, CT Communications
David Hedrick, CT Communications
Debbie Johnson, Wilkes Telecommunications
John McElwrath, US LEC
Phoebe McGavock, Star TMC
Brad Miller, Citizens Telephone
Dan Bennett, Ellerbe Telephone, Board Liaison
Eddie Ritenour, Wilkes Telecom., Board Liaison

Angie Miller, Skyline TMC
Sara Puckett, Ellerbe Telephone
Al Quarles, Sprint
Nina Scott, Verizon South
Preston Sellers, CCCC
Dianne Sink, Lexcom
Daniel Talley, Madison River/ MEBTEL
Sandra Vaughn, Lexcom Telephone
Rex Walser, North State

October 8, 2004

A G E N D A

Skyline Telephone

- I. Call to Order / Welcome / Introductions** **Kim Garner, Secretary**
Appreciation to Skyline Telephone, Meeting Host

- II. Introduction of Program** **Angie Miller, Skyline Telephone**
"Employment Law Update"
Susan Parrott, Smith-Anderson Law Firm

- III. Review July 30, 2004 Minutes**
"ECHO – Every Call Has Opportunities" Customer Service Training - October

- IV. Roundtable Discussions**

- V. Next Year's Meeting Schedule and Officers -**

- VI. Adjourn**