

NC Telecommunications Industry Association  
Human Resources / Training Committee

*Mission: "Provide educational support to members on human resources and training issues Increase number of delivery vehicles for education / training. Develop a process to identify emerging education topics."*

Richard Garner, CT Communications, Chairman	
Dianne Sink, Lexcom, Secretary	Angie Miller, SkyLine
Ralph Cooke, Yadkin Valley	Sara Puckett, Ellerbe Telephone
Kim Garner, Randolph Telephone	Al Quarles, Sprint
Russell Green, ATMC	Nina Scott, Verizon South
David Hedrick, CT Communications	Preston Sellers, CCCC
Debbie Johnson, Wilkes Telecommunications	Daniel Talley, Madison River / MebTel
Phoebe McGavock, Star Telephone	Rex Walser, North State
Brad Miller, Citizens Telephone	
Dan Bennett, Ellerbe Telephone, Board Liaison	

September 30, 2005

A G E N D A

Wilkes Telecom, Wilkesboro, N C

- I. **Call to Order / Welcome / Introductions**  
**Appreciation to Wilkes Telecommunications, Meeting Host**  
**Information from Board Liaison – Dan Bennett**
  
- II. **Introduction of Program** **Debbie Johnson, Wilkes Telecom**  
**FACTA (Fair and Accurate Credit Transaction Act) Identity Theft**  
**Terry Childers, WCI**
  
- III. **New Business - HR Committee Assists with Curriculum Development and Promotion**  
**North Carolina School of Telecommunications**  
**Job Expo**  
**Marketing and Retail (or Customer Service) Certificate Program**  
**ECHO**  
**Operations Management Certificate Program**
  
- IV. **Old Business**  
  
**July 22, 2005 Minutes**  
  
**Job Descriptions and Completion Schedule for Annual Wage Survey**
  
- V. **Roundtable Discussion Items**
  
- VI. **Next Meeting – Date and Location**
  
- VII. **Adjourn**