



N C Telecommunications Industry Association
Human Resources/Training Committee Minutes

Meeting: Friday, July 22, 2005
Location: Lexcom Telephone Company, Lexington, NC

Committee Members Present:

Kim Garner, Randolph TMC
Richard Garner, CTC
Debbie Johnson, Wilkes Telecommunications
C.E. Ritenhour, Jr., Wilkes Telecommunications

Al Quarles, Sprint
Dianne Sink, Lexcom Telephone
Rex Walser, North State
Carole Woodward, Executive Director

Committee Members Absent:

Ralph Cooke, Yadkin Valley TMC
David Hedrick, CTC
Phoebe McGavock, Star
Brad Miller, Citizens
Dan Bennett, Ellerbe Telephone, Board Liaison
Russell Green, Atlanta TMC

Angie Miller, Skyline TMC
Russell Green, Atlanta TMC
Daniel Talley, MEBTEL

I. Call to Order/Welcome

Secretary Dianne Sink called the meeting to order and welcomed everyone to Lexcom for our quarterly meeting.

II. Program Introduction

Teresa Durham with Safety Net provided our program on "OSHA-training & compliance". She provided the committee members with an excellent avenue for safety and OSHA training. Her company will do a free assessment for OSHA standards.

III. Old Business

Dianne Sink asked for a motion to approve last meeting's minutes, Kim Garner made the motion and Dick Garner seconded. The minutes stand approved.

Carole Woodward announced that Russell Green has resigned from Atlantic Telephone. Dick Garner volunteered to finish Russell's term for Russell through the end of 2005. She also gave an update on the Job Descriptions that Russell was working on. The committee voted to have them ready by November for distribution along with the Wage Survey. Carole will e-mail to committee members.

Carole also informed the committee about the Operations Management Certificate Program that is pending at CCCC. It will run January through May with one day per month meeting and the remainder of course taken on the internet. Credits will be transferable.

IV. Roundtable Discussions

Dick Garner, CT discussed their certificate program for technicians and how they have dove-tailed it with their current wage program. It contains two levels of certification over an eighteen months progression and emphasizes keeping their job instead of pay.

Rex Walser, North State, announced that they were laying off in their call center a total of 25 employees effective 11/01/2005. Employees were told a couple of weeks ago.

Al Quarles, Sprint announced the Sprint/Nextel merger and that the wire line division will be spun-off with a new name.

Kim Garner, Randolph TMC talked about the direct lightning hit that the Liberty Office had on Monday.

V. NCTIA Activities

Carole Woodward distributed information for the upcoming 2005 Annual NCTIA Convention at Pinehurst.

VI. Next Meeting/Adjourn

Our next meeting will be on Friday, September 30, 2005 at 9:30am at Wilkes TMC, Wilkes NC. Debbie Johnson will provide hotel accommodations and directional information for everyone. The meeting was adjourned.

Respectfully submitted,



Dianne V Sink
Secretary – NCTIA, Human Resources/Training Committee